## **University**Medical Group

## Extended GP access during evenings and weekends

In 2016 NHS England published the <u>General Practice Forward View</u>, their vision for primary care, which included a commitment to improve access for patients, including appointments at evenings and weekends.

Refreshed guidance in February 2018 means that from 1 October 2018 patients will have access to routine appointments from 8am - 8pm Monday to Friday and at weekends and bank holidays.

At University Medical Group, our core working hours remain unchanged from Monday to Friday 08:00 to 18:30.

In addition to these hours, patients will be able to book a routine appointment (up to four weeks in advance) with a Healthcare Clinician here at University Health Centre on:

- Monday to Thursday from 6.30pm to 8pm, and
- Saturday between 8.00 and midday.

In addition to these appointments, patients will be able to book a routine appointment to see a GP at Westcall who are based at the Royal Berkshire Hospital on:

- Friday evenings
- Sundays
- Bank Holidays

These appointments can be booked via the University Medical Group main reception number.

If you require URGENT care after 6.30pm Monday to Friday, at weekends and Bank Holidays dial 111 or 999 – access to these services have not changed.